



Business
School

UNIVERSITY OF
COLORADO DENVER

Colorado Health Administration Alumni Association

HARBINGER



2018 executive program graduates

SPRING 2019

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CONGRATULATIONS TO THE CLASS OF 2018!

The Executive Program in Health Administration graduated 37 students on July 21, 2018 from its two-year Executive MBA program. The celebration featured a keynote address by Professor Jeff Helton, words of congratulations from Business School Associate Dean Cliff Young, as well as a student response from program graduate, Paul Baltes. More than 100 friends, family and fellow students gathered after the ceremony at the Tivoli Brewing Company for the celebratory banquet.

Congratulations!

Rachel Adams
Paul Baltes
Aimee Becker
Michael Briones
Keri Carstairs
Susan Clauschee
Daniel Coll
Kriste Crespi
Jasmeet Dhaliwal
Kevin Dryanski

Casey Ferguson
Ashley Gabor
Phil Gauthier
Jennifer Gaydosh
Toni Green-Cheatwood
Meagan Hillman
Lindsay Hosford
David Ingvoldstad
Amy Johnson

Ben Keidan
Jennifer Kiesznoski
Larsen Laire
Greg Loos
Ann Mann
Keith Minihane
Simon Payne
Kris Quigg
Alex Rankin

Sean Rossetter
Daniel Rotenberg
Tim Rowland
Robert Schabbing
Curtis Schmidt
Emily Turner
Mevan Wijetunga
Shandra Wilson
Victoria Wootten

ALUMNI NEWS

CAMPUS PROGRAM

1991

Carol Davis, retired from Veralon in June, 2018. Davis resides in Fort Collins, CO with her husband. They have plans to spend retirement traveling together domestically and abroad. Congratulations, Carol!

1992

Mary Jo Hartwell, Practice Manager, Birch Psychology in Denver, CO

2007

Ryan LeMasters, Chief Operating Office, Timpanogos Regional Hospital in Orem, UT

2008

Adam Roberts and wife, Alissa, welcomed their first son, Axton Hawk Roberts, on December 30, 2018. Congratulations to the happy family!

2011

Tom Fender, Director of Operations, HCA Physician Services Group in Denver, CO

Stephanie Preusse, CEO, Urology Associates of Denver in Denver, CO

2013

Brian Choi, Medical Director for Inpatient Psychiatric Services, Mission Hospital Laguna Beach in Orange, CA

2014

Jeffrey Jaskunas, Administrator & CEO, Park Ridge Surgery Center in Denver, CO

2015

Matthew Dauffenbach, Manager of Outpatient Centers, St. Clair Hospital in Pittsburgh, PA

Dominique Varani, Revenue Cycle Senior Financial Analyst, Kaiser Permanente in Aurora, CO

2016

David Spatt, Division Administrator of General Surgery, Michigan Medicine in Ann Arbor, MI

2018

Shraddha Gandhi, Laboratory Operations Analyst, Centura Health in Denver, CO

Phuong Dinh, Population Health Performance Specialist, CU Medicine in Aurora, CO

FROM THE DIRECTOR



I am happy to report the 50th anniversary of the Health Administration Program held in Denver last Fall was very successful. I was delighted to see so many alumni attend to help celebrate the historic event. There were several present from the early classes (1970-1976), in addition to those from later years and more recent graduates.

Both HA Programs (Campus HA Program and Executive HA Program) are doing very well. This year we will graduate 29 students in the Campus Program and 38 students in the Executive Program. We are actively recruiting top students for both HA programs at the present time.

I recently realized that I will have been teaching in the Health Administration Program(s) for 41 years as of May 2019.

Historically, I was part-time for 12 years; have been full-time for 29 years; and have been the Director of both the Campus and Executive Programs for 23 years. During that time, I'd like to think the programs have grown in content and stature, and with both nationally ranked by *U.S. News & World Report*, it would seem perhaps that is at least relatively accurate.

Coupled with the years I spent in healthcare administration before coming to CU, my career in the field has been both challenging and rewarding. However, to use an old cliché, all good things must come to an end, and I think it is time to retire, which I am planning to do by the end of August 2019. Associate Dean Cliff Young will be working with Human Resources and coordinating the activities of the search committee to find my replacement.

My best wishes go to whomever will be selected to this position. I am sure he or she will take the programs even further as they continue to represent the University of Colorado's leadership role in healthcare administration education.

It has been a pleasure knowing and working with you all,

Errol L. Biggs, Ph.D., FACHE

Director – Graduate Programs in Health Administration

ALUMNI NEWS CONT.

EXECUTIVE PROGRAM

2000

Caroly Lyons, Global Operations Lead of Enterprise & Cloud Applications, DXC Technology in Denver, CO

2014

Brian Erling, CEO, Penrose-St. Francis Medical Center in Colorado Springs, CO

2018

Shandra Wilson, MD, Managing Partner, Urology Associates of Denver in Denver, CO

WELCOME NEW ALUMNI!

48th Annual Health Administration Student Reception

The campus Health Administration program celebrated the graduation of 24 MBA and MS health administration students on Sunday, May 12, 2018. Friends, family, and fellow students gathered at the Denver Athletic Club for a night of awards, appreciation and commemoration for the graduating class. The guests of honor included students who finished the program in December 2017, May 2018, and August 2018. The new CU Denver alumni were honored at the dinner with the presentation of several awards.

Please congratulate this year's graduates!

- | | | |
|-----------------|------------------|-----------------|
| Paul Cook | Kristin Myren | Lawrence Tam |
| Colleen Decker | Mark Novotny | Sean Wolf |
| Jacinta Do | Cassandra Smouse | Brian Zaragoza |
| Hans Tyler | Kathleen Riordan | Ran Zhang |
| Frederickson | Emily Roche | Heather Smith |
| Shraddah Gandhi | Brandon Sklar | Varali Soni |
| Kristen Hitter | Maxwell Shaw | Sarah Strebel |
| Melissa Jones | Vatsala Singh | Molly Van Rheen |
| Laura Knoblauch | Shilo Smith | Spencer Way |
| Emily Mohr | Tanner Smoot | |

Honoring the Health Administration Student Organization Co-Presidents



Left to right: HASO Co-President Megan McCarthy, presenter Dr. Errol Biggs, and HASO Co-President Issam Abouzahr

Director's Award



Left to right: Winner Cassie Smouse and presenter Dr. Errol Biggs

Centura Health Scholar Award



Left to right: Winner Anastasia Quarles and presenter Dr. Errol Biggs

Dr. Leland R. Kaiser Award



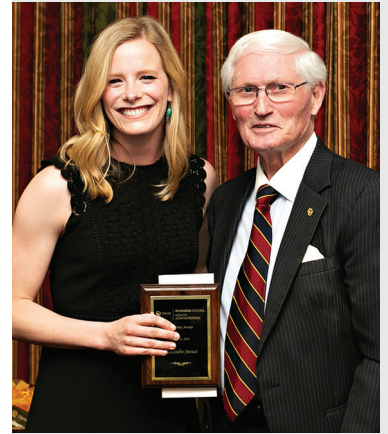
Left to right: Winner Paul Cook and presenter Dr. Heidi Boerstler

Students' Choice Award



Left to right: Winner Maxwell Shaw and presenter Dr. Bob Wolfson

Centura Health Academic Excellence Award



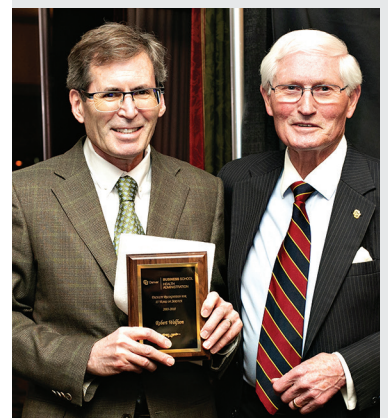
Left to right: Winner Kathleen Riordan and presenter Dr. Errol Biggs

Health Administration Alumni Award



Left to right: Winner Breanna Wong and presenter Leo Cayayan (campus, '13)

Recognition of Faculty Service



Left to right: Dr. Bob Wolfson was recognized for 15 years of service teaching in the campus program by Program Director, Dr. Errol Biggs. Dr. Wolfson retired from the program in June, 2018.

ALUMNI SPOTLIGHT: ADAM ROBERTS

Families and individuals who receive services from Valley-Wide Health Systems, Inc. in Alamosa, CO will be the ultimate beneficiaries of specialized management training completed by the organization's COO, **Adam C. Roberts**, a 2008 graduate of the University of Colorado Denver's MBA in Health Administration and one of this year's 36 graduates of the UCLA/Johnson & Johnson Health Care Executive Program (HCEP). This intensive 11 day residential program, conducted at the UCLA Anderson School of Management, is designed to enhance the management and leadership skills of executives from community health centers (CHC) and executive directors of AIDS service organizations (ASO) that are devoted to expanding the quality and quantity of care, treatment and support delivered to underserved and vulnerable populations nationwide. The HCEP is designed and valuable for organizations to plan for and/or implement shifts in their organizational strategies to confront the new environment for healthcare delivery.

Johnson & Johnson and UCLA Anderson developed the program in 2002 in response to the need for community based organizations to be better equipped to confront the mounting challenges in our nation's health care system. The HCEP program is designed to sharpen leaders' skills so they can help their health centers and AIDS service organizations improve and expand care for the people they serve. Community health centers provide high quality preventive and primary health care services to patients regardless of their ability to pay, particularly the medically underserved and those living in vulnerable communities. AIDS Service Organizations provide a range of free services to people infected or affected by HIV and AIDS. The program also inspires executives to create and set in motion a Community Health Improvement Project (CHIP). Through a peer-and-faculty consulting process, participants develop a unique strategic plan to resolve a significant issue or obstacle in their organization. Since the program's inception in 2002, nearly 900 executives have graduated with enhanced management and leadership skills.

Participants are selected through a competitive application process and Johnson and Johnson subsidizes the majority of the program costs (tuition, training materials, lodging and meals) for both the participant and their co-participant.

For more information about the UCLA/Johnson & Johnson Health Care Executive Program, including future program dates and application information, visit <http://www.anderson.ucla.edu/price/jnj/hcep>



Left to right: Victor Tabbush, Faculty Director, UCLA/J&J Health Care Executive Program & Professor Emeritus, UCLA Anderson School of Management; Adam Roberts, COO, Valley-Wide Health Systems, Inc. (campus, '08); Francisco Rodriguez, Senior Director, Global Community Impact, North America, Johnson & Johnson; Al Osborne, Interim Dean, UCLA Anderson School of Management

EUGENIE SONTAG SCHOLARSHIP— RECOGNIZING EXCELLENCE IN SERVICE

Colleen Decker, the 2018 recipient of the Eugenie Sontag Scholarship award, has demonstrated excellence through her professional success, academic achievement, and service to others; a true testament of the qualities the Sontag Award represents.

Prior to joining the Health Administration program, Decker has pursued a career in Nursing, working as a Certified Emergency Nurse. In her time in the Health Administration MBA program she has only encountered a handful of fellow nurses and believes that having both the clinical and non-clinical professional backgrounds will allow her to fulfill a niche in management as an administrator with a clinical degree. Decker has progressed from staff nurse to supervisor to manager over the course of her career and she feels that the Health Administration MBA will only carry her further up the ladder. She sums up her time in the program by stating,

“ *In my time at CU Denver, I have used everything I have been taught to improve my performance at work, foster personal connections, grow my employees, and network with graduates of the program. I have created relationships that have allowed me to blossom as an emerging leader and I am well respected in the hospital where I work.* ”

Decker has a lifelong passion to serve patients and coworkers with love and respect, and she strives for excellence in all aspects of her life. Her four years in the Health Administration MBA program have allowed her to grow both professionally and academically and she is incredibly thankful for all it has taught her.

The Eugenie Sontag Scholarship Award has been given to a campus health administration student every year since 1975. The award is in honor of Eugenie Sontag, a 1971 health administration graduate who believed in setting an example of excellence and in providing others with love and respect through service. As a nurse, Sontag had been an ensign with the Merchant Marine Hospital in Cleveland and had worked for both the Minneapolis and Denver Visiting Nurse Services. She was instrumental in organizing and developing the Saint Anthony Hospital Auxiliary, and before entering the health administration program, she had served as a



Left to right: Winner Colleen Decker and presenter Missy Bell (campus, '97)

nursing home administrator. After graduating from the program, she learned she had inoperable lung cancer. Sontag passed away in 1972, after which the Eugenie Sontag Scholarship Award was established in her memory and honor.

Criteria for the award includes the candidate's academic standing, record of community service, leadership or professional promise, and significant achievement potential in the health care field. Health administration faculty members nominate four to six students to be considered for the award. The Colorado Health Administration Alumni Association Board of Directors then makes the final decision.

CELEBRATING 50 YEARS

More than seventeen hundred are proud alumni of the University of Colorado Denver Health Administration Graduate programs over the last fifty years. To celebrate those fifty years, a commemorative weekend was hosted to highlight the accomplishments of the program, its graduates, and its prestige in the healthcare community. More than a hundred and fifty alumni, students, and faculty were in attendance throughout the weekend; connecting, networking, and reminiscing together. There were three main events hosted over two days.

The weekend began Friday evening with a tour of the Catalyst HTI campus, hosted by Medical Group Management Association (MGMA) followed by a cocktail reception at the CU Denver Business School. The following morning, several attendees participated in a volunteer event building bicycles benefiting children of the Samaritan House. The bicycle building event was hosted by CBST Adventures. Teams composed of current students and alumni built eight bikes and were able to present their hardy work to the children receiving the bikes. This event was especially important because the healthcare industry is founded on giving back; improving lives and communities. It made sense to incorporate this spirit into our 50th anniversary weekend as service-mindedness is a common characteristic among our graduates. We felt this would be a great way to offer a team-building and networking activity that students, alumni, and faculty could participate in for a greater cause.

The main event, a gala, was held Saturday evening, September 29, 2018 at the Denver Athletic Club. Keynote address was made by the founding director of the Health Administration program, Dr. John Kralewski and words of celebration were offered by Provost Rod Narin and Dean Rohan Christie-David.

We were fortunate to have the entire weekend sponsored by our Colorado Healthcare partners: Centura Health, Kaiser Permanente, HealthOne, Catholic Health Initiatives, MGMA, UHealth, COPIC, and Children's Hospital of Colorado. It was through their generosity, and the generosity of everyone who attended that the Health Administration Program was fortunate enough to raise over \$38,000.



Above: Volunteers and recipients at the build-a-bike community impact event.
Left: Sponsors of the 50th Anniversary Celebration Weekend.

A vertical banner with a black background and gold and white text. At the top, it says "Tom & Leona Lamming" and "MicroStrategy". Below that, it says "1968-2018" in a large, stylized gold "50" with a city skyline silhouette inside the zero. Underneath the "50" is the text "GRADUATE PROGRAMS IN HEALTH ADMINISTRATION". Further down, it says "THANKS TO OUR SPONSORS" and lists several logos: Centura Health, Catholic Health Initiatives, Kaiser Permanente, UHealth, COPIC, MGMA, and Children's Hospital Colorado. At the bottom, it says "Denver BUSINESS SCHOOL".



Left to right: Former Program Directors John Kralewski, Bettina Kurowski, Bruce Neumann, Richard Foster, Heidi Boerstler, and Current Program Director Errol Biggs at the 50th Anniversary Gala. Not pictured: Leland Kaiser, Royce Luke, and James Suver.

The graduate program in Health Administration, which launched in 1968, has changed a lot over the last fifty years. The program began in the School of Medicine and moved to the Business School in 1982. The Executive Program was added in 1985; however, the prestige and overall mission of the program remain the same. Alumni have graduated and moved into all areas of healthcare administration, including hospital administration, long term care, consulting, pharmaceuticals and medical device, and medical group management, to name a few. The program has maintained its prestige over the years through CAHME accreditation since 1970, joining the Business School Alliance of Health Management (BAHM) in 2010, and ranking in the top 25 for both the campus and executive programs in *U.S. News* and *World Report*. CAHME is the only accrediting body for healthcare management programs. It signals to applicants the quality of our programs that non-accredited programs may not have. BAHM is the only association of its kind. It is a new organization that is composed of healthcare management programs that are exclusively located in business programs.

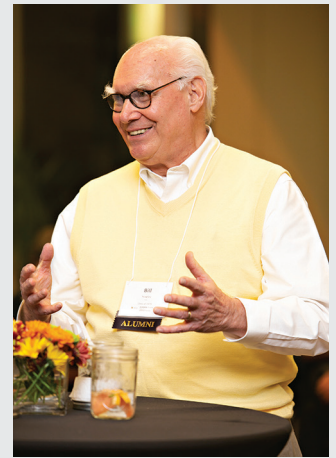
We want to thank each and every one of you for making the Health Administration program what it is today. Celebrating the last fifty years have highlighted the importance of this program, and the success it has had not only in furthering careers, but also deepening relationships among alumni, students, faculty, and staff. While many of you still live and work in Colorado, some do not, and we were excited and humbled to get to spend the weekend with all of you. Cheers to another fifty years!



John Milewski (campus, '91) at the Business School Welcome Reception



Michael Chisholm (campus, '81) at the Business School Welcome Reception



Bill Yeagley (campus, '75) at the Business School Welcome Reception



Left to right: Current students of Health Administration Anastasia Quarles, Lauren Duff, Lacy Bogart, and Alison Sackerson at the 50th Anniversary Gala



Program Director, Dr. Errol Biggs welcomes attendees of the 50th Anniversary Gala

BAYLOR UNIVERSITY HOSTS 4TH CASE COMPETITION IN HEALTHCARE MANAGEMENT

Graduate students from universities across the nation converged at Baylor University **October 17-19, 2018**, to compete in the fourth annual Robbins Case Competition in Healthcare Management. The Robbins Institute for Health Policy and Leadership at Baylor's Hankamer School Business hosts the competition to provide a forum for master's degree-level students to participate in a national case competition in healthcare management with a distinct financial and quantitative emphasis.

Winners of the competition earned national recognition plus monetary awards. University of Alabama at Birmingham's team took first place and \$12,000. Ohio State University earned second place and \$8,000. Trinity University garnered third place and \$4,000.

Three students were awarded \$500 each for the best responses in the question and answer session in the three preliminary round panels. The winners were **Anthony Pfaff from the University of Colorado Denver**, Evan Roman from the University of Pittsburgh, and Nick Garland from Rush University.

Best presenters, who earned \$500 each, were chosen from each of three preliminary round panels. The winners included Rachel Roeth from Ohio State University, Ethan Ruderman from University of Toronto, and Lauren Naumcheff from the University of Alabama at Birmingham.

The 5th Annual Robbins Case Competition in Healthcare Management will be held October 23-25, 2019, at the Paul L. Foster Campus for Business and Innovation at Baylor University.



CU Denver case competition team (left to right): Anthony Pfaff, Joseph Daniels, and Jordan Couch.

IN MEMORIAM

Dr. Leland R. Kaiser passed away on January 3, 2019. Dr. Kaiser served as Program Director for the Graduate Program in Health Administration from 1977 to 1981. He continued teaching in the Campus HA Program and the Executive Health Administration Program another 36 years after being the Director. Lee Kaiser was such an influence on students that almost all the students in his classes continually quoted his comments.

Lee Kaiser was a pioneer in many emerging areas of healthcare including the healthier communities movement, the development of integrative medicine, electronic teaching technologies, the use of nonlinear brain processes in management and the role of spirituality in the future of medicine.

Dr. Kaiser was the author of more than 200 monographs, journal articles and videotapes and the training manual, "Mapping Your Future: A Lifework Planning Guide for Health Care Professionals."

Errol Biggs said that he always liked Dr. Kaiser's one-liner comments. A few of Lee's one-liners include:

“All limitations are self-imposed.”

“Things are the way they are because we are the way we are.”

“The future isn't something that happens to you. The future is something you do.”

“God delegates to the maximum feasible extent.”

Lee Kaiser is survived by his wife, Betty, and children, Leanne and Kevin, granddaughter Hannah, and sister Diane.



WELCOME NEW FACULTY

Tom Gronow, EdD, MHA | COO, University of Colorado Hospital

Dr. Gronow currently serves as the chief operating officer at the University of Colorado Hospital (UCH). Previously, he served as vice president of operations at UPMC Mercy in Pittsburgh, PA, where he began his healthcare career as an administrative fellow in 2007. Outside of his professional work, Dr. Gronow was a member of the Commission on Accreditation of Healthcare Management Education (CAHME) accreditation committee, serving as a commissioner from 2012-2018. He is passionate about healthcare education and serves as a leader for the fellowship and internship programs that are administered through UCH. He is also a board member for Donor Alliance. Dr. Gronow received his doctor of education from George Washington University, master of health administration from the University of South Florida, and a bachelor of science in aeronautical science from Embry-Riddle Aeronautical University. He also holds a certification as a Lean Six Sigma Master Black Belt. He teaches Healthcare Systems for the campus health administration program.



Timothy Harlin, DSc, FACHE | COO/CAO, Denver Health and Hospitality Authority

Dr. Harlin has been with Denver Health since 2013 and serves as both chief operating officer and chief acceleration officer. Prior to joining Denver Health, he was the chief operating officer of the Hennepin Health System in Minneapolis, MN. His professional career started on Wall Street, but for the past 27 years has been focused on systematically improving the delivery of healthcare to patients, and developing future industry leaders. He holds a doctor of science degree from the University of Alabama-Birmingham and a master of business administration in general management from Emory University. Dr. Harlin teaches the health section of Leading Individuals and Teams for the campus health administration program.



Gregory Piché, JD

Mr. Piché is the founder and owner of Singularity Health Law, PLLC, a healthcare practice firm. Prior to this role he practiced healthcare law at Holland & Hart and a tributary firm and served as leader of the firm's healthcare practice group for more than 20 years. Mr. Piché has managed a wide variety of healthcare legal representation in both counseling and litigation for and on behalf of hospitals, physicians, physician networks, limited license providers, nursing homes, durable medical equipment providers, home health agencies, healthcare service providers, and managed care companies. He is a frequent speaker, author, and expert on legal issues facing healthcare providers. Mr. Piché received his juris doctorate from Michigan State University and bachelor of arts in economics from the University of Michigan. He teaches the health section of Legal and Ethical Environment of Business for the campus health administration program.



Dr. Leland R. Kaiser (1936-2019)



ERROL BIGGS
(campus and executive program)

Professional Presentation

Conducted a three hour seminar on “CEO Governance Roundtable” at the 2019 ACHE Congress on Healthcare Leadership (with Larry Tyler) in Chicago, IL., March 2019.

JEFFREY HELTON
(campus and executive program)

Publications

Helton has a new series of semi-monthly columns on innovation in health care for the Health Care Financial Management Association.

BRUCE NEUMANN
(campus and executive program)

Professional Research

ACA’s new PBJ regulations on LTC staffing reflect Professor Neumann’s research findings:

Neumann’s research findings on LTC staffing metrics are reflected in recent changes in the Affordable Care Act (ACA). ACA just finalized administrative revisions of how LTC staffing ratios are computed. These new rules require that staffing ratios be calculated on the basis of Payroll Based Journal (PBJ) data and that the ratios should no longer be biased

by reported occupancy statistics. Professor Neumann earlier conducted a multi-year case study showing that LTC staffing ratios were understated by 20-25% in many instances. Instead, he recommended that staffing ratios should be based on audited payroll data which have now been sourced under ACA as “payroll based journals” (PBJ). He also identified that traditional staffing metrics were often biased by including LTC residents on family leave, hospitalizations, or otherwise not receiving services in the facility. These new ACA rules affect the validity and reliability of staffing metrics such that more accurate staffing ratios will now be provided by each LTC facility and will be more comparable across facilities. While a few other researchers made similar recommendations, Professor Neumann’s study was based on an in-depth analysis over a six-year period and provided the only such comprehensive test of how payroll data could be used to compute LTC staffing ratios.

HEIDI BOERSTLER
(executive program)

Professional Activities

Boerstler is an online graduate student at Johns Hopkins University, studying the classics and liberal arts. This fall she will be spending time in Ireland, exploring places of the early Irish hermits, ancient Celtic burial sites, abbeys and high

crosses, the Aran Islands, the cliffs of Moher and the Irish Burren, Glendalough, and so forth, and will be writing a paper on her journey.

ROSEMARY CARON
(executive program)

Publications:

Caron, R.M., Hooker, E.A., Hewitt, A.M., Carmalt, J.H. Pedagogy: How to best teach population health to future healthcare leaders. *Journal of Health Administration Education*, 35(4), 551-562, 2018.

Caron, R.M., Hewitt, A.M., Carmalt, J.H., Hooker, E.A. Teaching Population Health: Innovations in the integration of the health care and public health systems. *Journal of Health Administration Education*, 35(4), 527-550, 2018.

Caron, R.M., Liu, E., Peck, B. Teaching Health Impact and Behavior with Infographics. *Journal of Health Administration Education*, 35(3), 345-368, 2018.

Caron, R.M. Expansion of co-production in healthcare as a population health management approach. *Population Health Management*, doi: 10.1089/pop.2018.0100, 2018.

Caron, R.M. and O’Connor, R.J. Are we practicing what we are taught in health professions’ education? Coproducing health care. *Journal of Patient Experience*, 5(4), 310-313, doi: 10.1177/2374373518769117, 2018.

Professional Activities:

Appointed by the Board of Directors of the Association of University Programs (AUPHA) to serve as co-Chair of the Undergraduate Program Committee

Elected by the Board of Directors of the Association of Prevention, Teaching, & Research to serve a second term on the Board of Directors

Awards:

Faculty Recognition Celebration, UNH, Durham, NH

DIANE HOWARD
(executive program)

Publications

Scott, L., J. Howard, D. Howard. (2018). Leading Interests, Inquiry, and Learning: Essential Educational Variables for Career Choices in Health Management. *Journal for Education and Human Development*, 7:2.

Book

Howard, D. M. (2018). *Celebrating Our Future by Remembering Our Past: NAHSE at 50*. Saltzman Printers: Melrose Park, IL.

Book Chapter

Evans, R., R. Grady, D. Howard. (2018). Diversity in Health Management Education. In M. Meacham (Ed.) *Looking Back to Look Forward: AUPHA at 70*. Chicago, IL: Hospital Administration Press.

Presentations

Howard, D. and J. Howard. Better Together: Integrating the Personal and Professional for Life-Long Success, University of Iowa School of Public Health, April 27, 2018.

Howard, D., AUPHA Leaders Conference facilitator on The Art of Leadership: Teaching, Developing and Assessing Essential Professional Skills, March 5, 2019, Palmer House Hilton, Chicago, IL.

Howard D., Wonder Women Working, Richard T. Crane Medical Preparatory High School, March 17, 2019, Chicago, IL

AMER KAISSI*(executive program)***Awards**

Amer Kaissi's book "Intangibles: The Unexpected Traits of High-Performing Healthcare Leaders" was awarded the 2019 Book of the Year Award by the American College of Healthcare Executives (ACHE).

ARLEN MEYERS*(executive program)***Professional Activities**

Guest speaker at the Harvard Medical School Center for Primary Care

Guest speaker at 3rd Medical Devices Innovation Program

Publications

Co-editor of "Digital Health Entrepreneurship" published by Springer.

LEE SEIDEL*(executive program)***Publications**

Professors Lee Seidel and James Lewis report that their article, "The Authentic Capstone Experience: Beginning the conversation," will appear in the winter 2020 issue of the Journal of Health Administration Education.

FREDERICK WENZEL*(executive program)***Professional Activities**

Elected to serve another 2-year term on the Marshfield Clinic Health System Board. Member, Independent Compensation Committee and Strategic Planning Committee

Elected Chair of the Health Quality Partners Board headquartered in Doylestown, PA

JENNIFER WILER*(executive program)***Professional Activities**

Fall 2018 Appointed Commissioner, Physician-Focused Payment Model Technical Advisory Committee, United States Department of Health and Human Services

Books

Wiler JL, Ward M, Pines JP (Eds). Value and Quality Innovations in Acute and Emergency Care. Cambridge Press.

Publications

Wiler JL, Rounds K, McGowan B, Baird J. Continuation of Gender Disparities in Pay among Emergency Medicine Physicians. *Acad Emerg Med*. 2019 Jan 21. doi: 10.1111/acem.13694. [Epub ahead of print]. <https://www.ncbi.nlm.nih.gov/pubmed/30664286> *Editors Top Pick for March Edition* Altmetric score 89 making this paper #1 of 2018-19 AEM publications, top 100 of all time in AEM and top 98th percentile (of 12.7million articles tracked).

Zane R, Wiler JL. Embracing Technology to Solve the Healthcare Crisis and Save Primary Care. *NEJM Catalyst*. 2018 Sept 2. <https://catalyst.nejm.org/tech-save-primary-care/>

Wiler JL, Harish N, Zane R. Do Hospitals Still Make Sense? The Case for Decentralization of Health Care. *NEJM Catalyst*. 2017 Dec 12. <https://catalyst.nejm.org/hospitals-case-decentralization-health-care/> *Top 10 article of 2018*

Professional Reports

Wirth C, Wiler JL (contributor). Six Steps to Emergency Department Transformation: Profile in Innovation: University of Colorado Hospital. Advisory Board Research Report; Washington DC, 2018. *Case study of University of Colorado Hospital Emergency Medicine program.*

Awards

2018 President's Award, American College of Emergency Physicians

2018 Inspirational Physician Award, American Medical Association Women Physicians Section

2019 Outstanding Department Award (Executive Team Member), American Women's Association in EM

GREGORY PICHE*(campus program)*

Piche, Gregory (2019) *The Four Trials of Henry Ford: The Dark Fruit of Narcissism* is awaiting publication

TOM GRONOW*(campus program)***Awards**

Named one of Denver Business Journal's 40 Under 40 for 2019



Business School

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Colorado Health Administration Alumni Association

MEMBERSHIP INFORMATION UPDATE

- Keep your association up to date.
- Complete this form and mail to address listed below.
- Use additional page to list job changes, current activities, awards received and certifications achieved.

Your Name: _____ Graduation Year: _____

You Graduated From (✓): Campus Program Executive Program

RETURN TO: University of Colorado Denver
Business School-Health Administration
Campus Box 165
P.O. Box 173364
Denver, CO 80217-3364

ORGANIZATION INFORMATION

PERSONAL INFORMATION

Street Address: _____

Apartment or P.O. Box: _____

City: _____

State: _____ Postal Code: _____

Home Phone: _____
(Include area and/or country code)

Home Fax: _____
(Include area and/or country code)

Home E-mail: _____

Send e-mail to selected address (✓)

Current Position: _____

Business Name: _____

Street Address: _____

Unit or Suite No.: _____

City: _____

State: _____ Postal Code: _____

Business Phone: _____
(Include area and/or country code)

Business Fax: _____
(Include area and/or country code)

Business E-mail: _____

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